

Appendix 1 - feedback to Statutory Notification of proposed increases to parking charges

The main objections

		<i>Count</i>	<i>%</i>
<i>Main Point</i>	<i>Extortionate & unjustified</i>	35	51%
	<i>Totally inadequate information/consultation</i>	23	33%
	<i>Stealth tax</i>	6	9%
	<i>High charges damaging local trade</i>	5	7%
	<i>Total</i>	69	100%

The main objections cited by residents fall into two main and two smaller categories.

The majority of residents cannot understand why the charges have gone up by such high percentage rates. They conclude from this that the council is using parking as a 'cash cow'.

The other main complaint relates to what residents regard as a lack of consultation and information about why we are increasing charges to such a level.

The specific feedback is listed below. The Councils considered response to the issues raised is detailed in the main report, in paragraphs 7 & 8 under principle feedback. A response will also be sent to each individual who gave feedback to the Statutory Notification.

		Main Point			
		Extortionate & unjustified	Stealth tax	Totally inadequate information/c onsultation	High charges damaging local trade
		Count	Count	Count	Count
Street	Avenue Rd N6	1	0	0	0
	Avondale Rd N15	0	0	1	0
	Belmont	2	0	1	0
	Black Boy Lane	0	0	1	0
	Bloomfield Rd N6	1	0	0	0
	Bounds Grn	1	0	0	0
	Broadlands Cl N6	1	0	0	0
	Claremont Rd N6	1	0	0	0
	Clarendon Rd	1	0	0	0
	Cumberland Rd N22	0	1	1	0
	Cumberland/Warberry	1	0	0	0
	Effingham Rd N8	1	0	0	0
	Fortis Green Rd	0	0	1	0
	Glenwood Rd	1	0	0	0
	Green Lanes N4	1	0	0	1
	Langham Rd N15	0	0	2	0
	Malvern Rd N8	1	0	0	0
	Maurice Avenue	1	0	0	0
	Muswell Hill	0	0	1	4
	N15	0	0	1	0
	Newnham Rd N22	1	0	0	0
	Noel Park	2	0	0	0
	Not stated	14	4	10	0
	Roseberry Gdns N4	1	0	0	0
	Sandringham Rd	0	0	1	0
	Stroud Grn	1	0	0	0
	Umfreville Rd N4	0	0	1	0
	Wightman Rd	0	1	0	0
	Wood Green	2	0	1	0
	Woodstock Rd	0	0	1	0
	Total	35	6	23	5

Specific points of feedback

- *I see from your public notice dated 13 January 2011 that it is proposed to increase residents parking permits from April 2011. You actually describe it as a proposal to vary the parking charges but I don't see any going down and in my case it means an increase from £90 to £150. I would like to know how this is justified. This is just picking on soft targets, I need my car to work and last year I took a 50% pay cut just to keep my job. This sham of a consultation is woefully inadequate. I believe by law you have to do a consultation. You have not done this properly. Few here knew of the consultation.*
- *There have been no leaflet drops. There are minimal signs. I live on a road nearly half a mile long and there is only one consultation notice at the top of the road. Partially obstructed. There is no parking here and there is minimal foot traffic from local residents. ie - it is useless. The signs are dated 13th January and we have 21 days to respond. However these have not been posted since the 13th January. When I went to the doctors the sign was not there (21st January). So we have already been denied fair time to respond. We have only 12 days not the 21!*
- *Your consultation - like the last - has not been done properly. As residents we would like the opportunity to make an objection but you are not allowing us the time to do so.*
- *Can you explain why these increases are proposed when it has been shown there has been no effect on CO2 emissions with the previous raises and the council made a £3m surplus profit on parking?*
- *Excellent! Parking should be quadrupled to discourage the usage of cars. Furthermore, school runs should be discouraged by charging "drop-off" fees to anyone dropping off less than 2 children at any school in Haringey.*
- *I am writing to you with regards to the notices placed at the top of Langham Road which outline the proposed changes to parking charges in the Wood Green CPZ. Firstly I wish to convey the fact that this information has been quite poorly distributed. The sign informing residents of the change is only on one side of the road and some roads have no notification at all. Due to this I am sure not many residents are even aware of your proposed changes.*
- *I would like to raise my objection to the purposed increase in prices. I believe residents are already paying quite a lot to park in front of their homes when compared to other boroughs. Could you please provide written justification for the increase in prices?*
- *I would like it to be noted that I feel the prices Haringey want to charge for parking in Haringey are extortionate. Since the residential and pay and display parking was introduced Haringey has continuously increased its prices above the rate of inflation. We have gone from a residential permit charge of 25.00 to a proposed charge of approximately 90.00 and then an even higher charge for a second car in the property. I believe that the council is exploiting car owners and holding us to ransom as we have no choice but to pay these charges on top of the road tax that we are obliged to pay. I believe that Haringey council are being unreasonable with these extortionate increases.*

- *I am writing to complain about the intended rise in the cost of parking permits for residents in (some of the Haringey's poorest areas). Apparently the rise is to combat emissions....why then are the richer Haringey residents such as Crouch End, Muswell Hill and Highgate not paying their part in the increases...I do believe even these residents pour into our areas for shopping, schooling etc... As usual, the poorer areas are effected by the increase and the richer Hariney zones benefit by not paying any increase at all...does this seriously seem fair? I'd say not.*
- *To Whom It May Concern: The Belmont CPZ was introduced less than a year ago and although it has eased the parking situation, we now find Haringey propose to raise our residential permits from £60 to an unbelievable cost of £100. I'm not sure what planet you are all living on but it's not earth where we are living and struggling to raise a 2 child family in Haringey. You are once again punishing us for having a car and the jump in price of £40 will not be easily met. Salaries are not going up with price hikes (I am raising young kids and not working) and we are literally struggling to put food on our tables. To add insult to injury, I have just found out (not by a mailshot to every resident but by accidentally passing a telephone pole). You have done this "consultation" very sneakily and underhandedly. I've told and texted everyone I can as I know they are unaware of these proposals and will also be unable to afford the price hike. My elderly neighbours are housebound and have no idea you are proposing this. I think it's deceitful and underhanded and you should put a letter through everyone's door for this to be a "fair" and just consultation.I will obviously have to sell my car and pay for overpriced public transport to the shops from here on in.*
- *It's a disgrace and too high a jump in price for us residents to afford and you should be ashamed at such a proposed increase in this current economic climate where people are struggling in a way not known since World War 2.*
- *A notice has recently gone up on our street to advertise a substantial increase in resident parking charges. There seems to have been no consultation on the process and I would like to request all relative information about this increase. I have not seen any press or correspondence publicising these increases.*
- *The reason for the amount of detail I require is that I fundamentally do not believe that a hike of 68% is particularly fair considering the current financial climate. If I were to try and charge 68% for my business then I am sure my clients would ask a lot of questions as well.*
- *This proposed increase from £90 to £150 pounds is day light robbery !!! We already pay council tax, road tax... This increase is preposterous ..The council is increasing the money to fund the free loaders..that do not contribute.. and the ones that do..the council is trying to rob them... Do not rob the local decent law abiding, contributing residents of the borough of haringey..saying its due to government cuts . The residents are already having a difficult time in this turbulent economic times !!!!! From One amongst many angry local residents.*
- *Firstly I would like to raise my concern over your 'advertising' of the proposed increases to the Finsbury Park CPZ (FP CPZ) - I live in Woodstock Road, a significant road in the FP CPZ. However there is (after some searching) only one of your info sheets posted in our road, a clear short falling in*

communicating information to the local residents. Surely more notification is required by procedure or law?

- Secondly, I am strongly against the proposed charges increase proposed against residents. Below are some reasons for this, and some questions:**Transport Strategy**

www.haringey.gov.uk states 'Haringey is a borough with high pollution and areas suffering from excessive traffic congestion. As part of a London wide transport strategy, Haringey is committed to reducing car use in the borough and so reduce pollution, accidents, and delays to buses, an approach with which I agree strongly. However what we actually have is flawed system that still encourages short and pointless car journeys – the very behaviour the CPZ is supposed to discourage.

I regularly cannot park in Woodstock Road as car owners from further flung parts of the CPZ drive to Woodstock Road and use it as their 'Finsbury Park Station Car Park' as it is the closest they can get to the station.

Q: So please clarify if the 50+% rise in costs is going to provide additional spaces for parking spaces for the residents of Woodstock Road or is it going to continue to encourage laziness?

Implementation

When the CPZ was introduced the signage and road markings used were incorrect, and some of them still are. This strikes me as quite astounding as there are government guidelines that ensure it can't be done incorrectly. How much signage and paint wasted, how many office and manual labour hours wasted in trying to get it almost right?

Q: So please could you clarify if the dramatic hike in prices will pay for Haringey Council's past inefficiencies in implementing government guidelines or are they genuinely warranted and will go to improve the CPZ scheme?

Enforcement

Prior to the CPZ being introduced I had never received a PCN, since its introduction I have received over 10, all of which were incorrectly issued. The most common reason is PCNs being issued by overzealous attendants not allowing a driver enough time to get into their property to get a permit, though this could be looked at in a much more synical way if one was inclined to.

Q: So, again, could you please clarify whether the extortionate charges being proposed are to pay for all the wasted tickets, wasted office hours, wasted correspondents, wasted legal advise, etc associated with incorrectly issued tickets?

Terms and Conditions

The FP CPZ operates Monday to Saturday and 'Match and Event Days' where a 'Match' is a Arsenal football game and an 'Event' is a event at Finsbury Park. However on several occasions tickets have been issued

because there is an event on at the Arsenal football stadium – this is not a 'Match' or an 'Event' as described by www.haringey.gov.uk.

Q: Will this ridiculous increase in charges mean that the fundamental and basic rules of the CPZ be clarified, communicated and adhered to?

Management

I have written to Parking Services twice before and never received a response.

Q: Will the extortionate increase in charges go to creating a more efficient and customer focused scheme that answers serious issues raised (some of which are listed) or will we continue with the failing scheme we have?

Communication

At the entry points to the FP CPZ there are moveable panels to indicate whether any special conditions apply for that day. These are not always in the correct position but this does not effect the issuing of tickets. In addition, unlike Islington, there is no method provided by Haringey to check whether it is a 'Match or Event Day' and even if you do go to www.haringey.gov.uk the information there cannot be relied upon - see 'Terms and Conditions' for a prime example.

Q: Will this astronomical rise in charges go towards getting these simple basics right?

So, therefore, my personal position is against the proposed increase in charges, especially such a dramatic increase, to pay for a fundamentally flawed scheme. I was under the impression that the current government were 'pro' streamlining and 'con' wasting. I thought we were in a period of austerity and not throwing money at flawed schemes? You have a responsibility to provide a service - this surely can't include making a car a privilege exclusively for the rich, I NEED my car, I don't WANT my car.

- I live at 2 Broadlands Close, N6 4AF, and would like to make known my objection to the proposed very steep rise in Residents Parking Fee from £60 to £100- p.a. This represents a **67% INCREASE**, which I cannot see is at all justified against any measure of increased costs or inflation over the last 3-4 years since the fee was introduced.
- One might think that the increased figure of £100 was selected as a convenient one, unrelated to the cost of monitoring the scheme. Since I already do not receive much in return for the £1600 p.a. Haringey rates I pay, I consider £100- in addition for parking in the quiet street where I live, to be very poor value for money.
- I am writing with regard to the notices that have gone up in my area which detail proposed increases in parking fees. They leave me somewhat perplexed. Seemingly across all bands, you appear to be proposing an arbitrary cost increase of two thirds on top of the original cost. So, the question is, given that the CPZ is supposed to be a service that serves the

residents inside that area, how has the decision on such costs been arrived at?

- *I find it hard to believe that the cost of traffic wardens has so substantially gone up, given that I so rarely see a warden on the streets(they are especially absent at the times when most cars are parked illegally- i.e. school pick up/drop off times). So, the cost of administration must have risen substantially. This seems unlikely as the system is already up and running and the council has reduced (not increased) the opening hours of the council offices(making it very difficult for those who work to actually get to the office to renew permits.*
- *So, if we disregard the fact that this all looks like blatant profiteering, I am genuinely at a loss to understand where these figures have come from.*
- *As a local shop owner, i have noticed how over the last year my customers have been a lot more cautious with there spending.*
- *Increasing the charge as proposed will definitely be a deterrent. Why drive to muswell hill and pay ridiculous parking charges when you can go to brent cross and park for free or just do your spending on line.*
- *This is very upsetting as it feels like the council is just interested in lining there own pockets. Meanwhile our beloved high street is dying because consumers i.e my customers are being put off coming up the hill and having a mooch round local shops because every minute is on the meter. I understand there needs to be a charge but i feel like my customers will find it to high and might not bother.*
- *I have recently seen a public notice relating to 'proposed' price increases for CPZ parking permits in this area. Some of the increases are in excess of 50% of the current charges.*
- *Come off it. You already have installed draconian time limits for parking in this pair of cul de sacs (Cumberland and Warberry Rds). Now you want blood as well. Enough is enough. We soundly reject your proposals.*
- *I must object, in the strongest terms, to your proposed parking charge increases. These are unreasonable:*
- *The Council, by giving no valid reasons for these, as to any 'Parking Service' improvements, is clearly using the Parking Scheme as a vehicle for surrogate, local taxation.*
- *Using the Parking Scheme in this manner is, thus, in my opinion, an unlawful use of it.*
- *You have no mandate for 'local taxation', and to be using the Scheme as such, over and above its administrative costs, will be ultra vires, and open to legal challenge on that basis.*
- *The Government has placed strict limits upon raising the levels of Council Tax, and to be driving a coach and four through these limits, by supplementing receipts through raising parking charges, is contrary to all spirit of these present difficult times.*

- *Haringey's existing Council Tax levels are amongst the highest in the country, and further charges are, in my opinion, going beyond the bounds of reasonableness.*
- *I'm writing to express my objections to the council's latest plans to increase the parking fees in the wood green area. Having mailed my objections during previous "consultation" periods I don't imagine my views will be taken into account.*
- *The controlled parking around my house on Northcott Ave has parking restrictions from 8:00 am until 6:30 pm, presumably this is because we live near the train station at Alexandra Palace, there is no shopping area around here, therefore no other good reason to restrict visitors parking. The council should take the sensible step and apply parking restrictions for only one hour a day as this would stop non residents parking locally to use the train.*
- *It seems that once again the council fails to tackle a problem sensibly and decides the best course of action would be to increase the cost to park outside our own homes. Surely during the current climate of cost cutting it would make sense to simplify and rationalise what's in place and do away with charges based on engine size, visitors tickets issued in day, one and two hour form and offer some value for money with this scheme rather than treating tax payers as cash cows.*
- *Surely a consultation should look to find the best solution to a problem not just offer a method of complaint against a single course of action.*
- *I have just seen a notice posted to the lamp post informing the public of the proposed increase to the parking permits. Meaning my vehicle would go from £90 per year to a massive £150 per year! How is the council justifying this increase? Especially in the current economic climate.*
- *This is absurd. The council seem to have seized to opportunity to increase their bank balance and their pockets at their resident's expense!*
- *Furthermore, the council have given 21 days for the public to express their opinions which have gone about it in such a sly manner. I have only noticed this notice because I happen to walk my dog down the road.*
- *This increase to the parking permits and period to contact yourselves is poorly advertised, giving the impression that this has been done on purpose. Other motorists are simply not aware. The council have all permit holder details, so why has a letter not been sent out to each and every permit holder informing them of this and the period to express their opinions?*
- *I live in Clarendon Road N15 and in the Green Lanes B parking area. I note that there is to be quite a substantial increase to our parking permits in April.*
- *Whilst in the current economic climate I except some inevitability about the sharp increases but I was wondering if the service could be improved for myself and my neighbours. For example, the the parking restrictions in GLB are currently from 8am-6.30pm Mon - Fri. very often I and my neighbours are paying for the permit but very often have great difficulty parking outside our own homes. When I go shopping to Sainsbury's on Saturday's for instance, I usually have at least 9 or 10 bags of heavy shopping, and more often than not have to park 60 or 70 metres away and carry my shopping back to my house. as I am nearly 70 I find this both annoying and exhausting. There is a church at the end of the road which tends to monopolise the parking particularly on*

- weekdays Tuesdays and Wednesday evenings and Saturday and Sunday mornings causing real inconvenience to myself and my neighbours.*
- *Can I submit that the restrictions are extended to include Saturdays and Sundays and also on a daily basis be extended 8am-8pm.*
 - *I am responding to this consultation - which to be honest does not seem to be worthy of the name. You are proposing to increase parking charges very significantly, at a time when the public is as challenged by the financial situation as the local authority is. My interest is as a local resident, not a visitor, and not a business. You offer no "online survey" for residents like me, even though, as a resident who needs a single permit, I appear to be facing a massive 67% increase. I can find no sign of any published policy rationale, nor indeed any explanation at all, for the staggering increase you propose for my resident's parking permit.*
 - *I write to express my strong opposition to the changes proposed and my disappointment and frustration at the thoroughly inadequate way in which you are consulting on them.*
 - *I write in response to your current 'consultation' exercise regarding proposals to increase charges for CPZ permits from April 2011. I am a Haringey resident and car owner living in a CPZ and someone who is generally in support of CPZs. However, I am totally opposed to the latest proposals by the council to increase parking charges from April 2011. My main grounds for objection to them are:*
 - *The increase of around 60% is inflationary and bears no relation to increases in real operating costs. it is hard to avoid the conclusion that this is an opportunistic attempt by the council to exploit a captive market in order to raise extra revenue.*
 - *This increase has a socially and financially regressive impact on poorer residents in the borough. Applying only as it does to current CPZs which are mainly located in poorer areas , this represents a significant additional cost burden imposed on that section of the borough's population which is generally poorer and least able to afford it (as opposed to residents of richer areas of the borough such as Crouch End, Muswell Hill, Highgate where residential parking is not restricted). Has the council conducted an equality evaluation of the impact of these proposals, something which I believe is a statutory requirement?*
 - *The continuing policy of linking charges to (a) the pollution impact of vehicles and (b) households with multiple vehicles, while fine in principle, is currently illogical and unfair in practice because of the unsystematic implementation by the council of CPZs across the borough.*
 - *The highest densities of both high-polluting vehicles and of multiple car households are located in the richer areas of the borough, which are not currently included under these arrangements. Again, therefore, the poorer sections of the borough's population are having to bear the cost of this policy, while the residents of richer areas contribute nothing.*
 - *This amounts to a failure by the council in its duty of care to implement policies which impact equally upon ALL residents of the borough.*
 - *I have little confidence that this consultation, as with previous consultation exercises on these issues, will have any impact on the eventual outcome and*

that these proposed increases will go through regardless of the level of opposition to them. Nevertheless, I would like to formally register my objections to these proposed increases.

- *I'd like to raise an objection to this. When I moved to Haringey around 5 years ago, I recall the permits being £25. Then it went up to £60, then £90, and now it is to be £150.*
- *I see that alongside these increases, your profits have steadily increased to several million per year - which is outrageous considering that the remit for parking charges is that it should not be profit making. There is no improvement in the "service" - if you can consider it a service, so how do you justify these increases? You made over a £3m profit last year!*
- *You then hold these phoney "consultations" (which I presume are a legal requirement) when there is no consultation at all. We tell you we don't want it, and you push it though anyway. It has happened before with the 96% rejection of the CO2 charges; it has resulted in a riot in the Town Hall. And will these new charges go through...I would bet my house on it. Or are you going to surprise me?*
- *So, to summarise: please stop ripping us off, show a little respect for the people that pay (very handsomely) for your existence, stop running the council like some corrupt racket, and use your scruples and do what is right. You already take enough money from us. And enough is enough.*
- *I am writing to oppose the increase to residential parking permit increase. I live on Glenwood Road where the CPZ was reduced to Mon - Fri 8.30 - 6.30pm from Mon to Sat. Since the change I can no longer use my car at the weekend and guarantee that when I return i can park on my street let alone anywhere near my house. I have an under one child and another on the way so when I return I can only carry my child and perhaps a bag so shopping has long been off limits at weekends. In addition since the addition of an illegal restaurant at the end of our road that Haringey council seems in no way interested to sort out (another department I know) and as I live towards that end of the street if I use my car in the evenings I often return to find again that I can not park anywhere near my house.*
- *If the council needs to extend the charge due to government cuts then I suggest they inspect the street for non residents parking during the day as the amount they could make in fines will more than cover the additional money they will get from increasing the cost to the residents.*
- *If this proposal goes through I would insist that CPZ times extended to cover 8am - 8pm Monday to Saturday. This way I would actually benefit from purchasing a permit as I would be able to park on my road.*
- *Haringey council seem to think that it is quite okay to increase charges and reduce service - good job they are no reliant on customers and that the funding they do receive from us is enforced by way of parking permits, council tax etc as if they were a private business they would have no customers and be out of business.*

- *I am writing to object very strongly re the proposed increase in the CPZ Charges for the Wood Green/ Haringey area. This is an absolute outrage and extortionately high. My permit would rise from £60 per year to £100 per year.*
- *I live at Perth Road, N22 5QP and we have just been recently 'forced' into having to agree to a CPZ as we could no longer park anywhere near our homes, due to all the other non-residents coming up to us following the earlier introduction of controlled parking at the bottom of Perth Road and surrounding areas.*
- *I feel that this is yet another way of extorting more taxes and profiteering from the average person and motorist who seem to always be the easy targets. I know certainly that this will cause me and some of my neighbours financial hardship on top of what are already very difficult financial times with threats of redundancy looming, limited job options etc. I do not know where this government and Haringey Council think that the average person can keep 'magicking' all this money from with the cost of living rising, huge petrol prices, VAT increase etc? i already seem to be giving most of my earnings to the government and local council in one form or another of taxes (stealth or otherwise).*
- *We have been made aware that Haringeys CPZ cost against profit is already running at a big profit, so the argument that it is needed to keep running and administering it is invalid and we are led to believe that this was only ever supposed to be about controlling parking for residents ease and traffic flow, which it quite clearly is not. It is just another way to raise stealth taxes.*
- *I write with regard to the notice you have posted regarding a proposal to raise resident's parking fees in the area in which I live, Claremont Road N6, and to restructure fees according to the age or size of a resident's car. I object to these proposed changes for the following reasons:*
- *Resident's parking was initially proposed for our area solely as a means to control parking by non-residents within the area, which at the time due to resident's parking being introduced in neighbouring areas had begun to make parking a problem*
- *The current systems of permits, parking times and charges is adequate to ensure that the aim is met, namely that residents can park in the street.*
- *I do not see that the cost of operating the scheme is such that Haringey has any justification in increasing fees to cover costs*
- *We did not accept resident's parking as a revenue generating opportunity for Haringey and therefore I object to Haringey changing the focus of the scheme to turn it into a revenue generator.*
- *I furthermore object to the proposed tiered fees based on engine size – the space occupied by one car is pretty much the same whatever the size and I do not think it is therefore a fair way of levying fees – it is merely another revenue generating exercise disguised under the banner of “sustainability”.*
- *I furthermore object to the proposal to increase charges for pay and display parking in Crouch End. The council has recently redrawn the pay and display car park area and as a result for reasons which are entirely unclear reduced the number of bays substantially. Reviewing this action and increasing the number of bays would be a far better way of ensuring our ability to park than increasing the charges for the reduced number of bays which have been left.*
- *I wish to object to the proposed massive hike in residents parking charges. As a resident of Haringey living in Noel Park and retired this 60% increase bears*

no relation to the service provided or to inflation. It has been clearly stated by this government and the Mayor of London that the motorist should not be seen as an easy target to recoup the lost revenue of financial cuts, which are having to be implemented because the country is bankrupt. Efficiency and reducing waste is the priority not ripping off the motorist. I would also like to remonstrate about the lack of public notices on the streets around Noel Park; I have not seen any other publication in the local free papers. 21 days is a very short time for everyone to be made aware of this appalling proposal and to be able to object. A very disgruntled resident,

- *I ask in the strongest possible terms that the parking permit rise is not put into place
I understand the need for more funding as there have been many cuts .*
- *Perhaps areas in the borough that do not already have to pay could start to pay , before some of the most financially deprived get massive increases .Could you please explain the logic behind decision , because I believe it is based on the fact that the most deprived areas are full of people that are far less likely to organise themselves to resist through the correct channels (SOFT TARGET).*
- *Read today MPs are in line for a £1000 pound a year pay increase , good to see we are all in this together?*
- *I recently moved house to n15 5be where there is residents parking only. I have wasted so much time trying to get a resident's parking permit, taking time off a full-time course in order to do this. After 5 visits to the council offices I still have not got one! The most I could get was one for 2 weeks which ran out yesterday. Each time I went there was some problem and when I went again yesterday "the system" would not allow any people to make payments into it. I have been given wrong advice (eg go to your car, get the tax disc and bring it to the council office, then 2 hours later on my return being told I didn't have to do that at all.) The latest problem is that the people who sold me their house didn't return the permit, so the council are insisting I pay the increased fee for a second permit. The past owners of this house are nothing to do with me. I am over 60 so should be getting a reduction, rather than an increase. The whole thing is awful and staff just blame "the system" and say they can't do anything which isn't on the system. Actually the whole scheme is just for the council to earn money from people who just want to park outside their homes where the car is more secure, and have their friends and tradesment to visit them. I have come from a town where there is no residents parking and I was truly appalled. I had to pay £79 to the council just for the removal van to park outside my new house for half a day. These are my views but the council has obvioyusly made up it's mind. This "consultation" is rubbish. They have already told people in crouch end there will be a residents parking scheme whatever they say. Also there is a sign in my street, station crescent, saying prices are going up by 30%! It's a license to print money. Rubbish.*
- *Totally opposed to CPZ residents parking increases when it is not a universal charge for on street parking in the borough. Why are we penalised for geographical location*

- *As a resident in Belmont CPZ I oppose Haringey's decision to increase price of Belmont CPZ residential permit. This decision must be put forward to consultation and consent by Belmont CPZ resident.*
- *I am writing to register my concern about the proposed increases in the costs of parking permits and also my concern about the way the consultation is being conducted.*
- *The levels of increase are out of all proportion to the cost to you to run the parking scheme.*
- *The increases are far too high, particularly considering we are in a recession and people's jobs are under threat. Inflation is eroding buying capacity yet wages are largely frozen.*
- *The council did not mention this proposal in your manifesto before it was last elected.*
- *All revenues from parking are only allowed to be used for parking, traffic and road maintenance expenditures yet you have not mentioned this.*
- *The proposals for Car Club parking are unacceptable in terms of environmental priorities.*
- *As I have mentioned above I challenge the method of your consultation. It is impossible to quote figures you have provided because notices are attached to lampposts, not delivered to council tax payers in their homes, and this in the month of January which is hardly conducive to copying out in the street the details of your proposals.*

I'm writing to express some alarm at the proposed changes to charges in the CPZ where I live (Newnham Road, N22).

- *I'm currently paying £60 per annum to park in a quiet residential cul-de-sac. The new levy is proposed to be £100 per annum.*
- *It's very galling, considering at the time that Haringey 'surveyed' the residents to see if we wanted a CPZ in the first place, everyone in this road said a resounding NO, but we got one anyway as someone in an adjoining road apparently wanted one. (paraphrasing a letter sent to me by Haringey council shortly after the implimentation of the CPZ).*
- *All in all I'm pleased with the work Haringey does and the services they provide within the constraints of the current fiscal climate. But a 67% rise in parking charges in a road that shouldn't even have a CPZ is just insulting.*
- *I hope that Haringey council will reconsider, and either keep the charges as they are or, even better, scrap the CPZ which nobody here wanted.*
- *I am writing to raise a strong objection to the proposed residents permit fee increase from April 2011. I am a Green Lanes CPZ resident and car owner.*

- *The proposed 67% increase for cars registered with emissions over 100 CO2 completely unfair and discriminates against middle to low income households. Those who can afford new more eco-friendly cars tend to be well off and are paying the least or not paying at all as the CPZs are smaller in the richest parts of the borough. Whilst I understand that this is a green incentive I cannot see why the rate of increase should be so much higher (33% more) for non-Eco cars. Also I note that business permits are only going up by 20% with no differentiation for emission level, are the residents being asked to subsidise businesses?*
- *Given that many residents will struggle financially owing to price increases and pay freezes, a more reasonable rate of increase (<10%) should be implemented. The current proposal is unjustifiable, as the provision of decent public transport will not be improved significantly (by 67%) during the year, nor I suspect will the condition of the roads. This leads to the conclusion that the council is simply trying to generate extra revenue to offset some of the other cuts. Since the CPZs have been introduced the charges have increased several times. Continuous increases of this nature, especially at this year's exorbitant rate, will not drive down car ownership in the borough, it will however only create distrust in the council and encourage people to move elsewhere.*
- *I am also very concerned about the way that this consultation has been handled, the website gives no indication that residents can respond (offering questionnaire only for visitors and businesses). I do hope that this is a genuine consultation and that residents' views will be considered.*
- *I live in Bounds Green. The Residence Permit fee I was paying was £90, but today I had a real shock to discover that it is going to increase. That's fine if the price was bigger £10 or £20 pounds. But I couldn't even imagine that it could increase almost double!!! People, are you still drunk after festive celebration? Can you really see the difference between 90 and 150? I doubt. If you think that my letter of complaint will be the only one and you can simply SEND ME OFF, you are absolutely wrong. This is more than RIDICULOUS. I am really really disappointed about the actions you do first and then think of the consequences. I cannot wait for your sincere explanation why the fee increase is somebody's drunken imagination.*
- *Have a lovely afternoon.*
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- *We have astronomically high council tax in this borough already, as well as high parking charges, but not a penny has been spent on much needed road repairs across the borough. The only road works I have seen around Crouch End or anywhere else in the last few years have been fatuous tiled ramps at the entrances to side roads, and an appalling pavement build-out and hump outside Horsey YMCA for which there was no consultation that I saw. This high profile, ideological, anti-car pavement-grandstanding goes on while other*

pavements nearby, e.g. in Middle Lane are in a terrible state and have been for over 20 years. Both the roads and pavements in Haringey need repair, not expensive remodelling projects involving putting bits jutting out into the road and making congestion even worse by using up space in idiotic landscaping.

- *So, in short no I do not think these charges are right, because money for road repairs already exists, it is being collected from us currently as parking charges and spent on the wrong aspects of street environment. I notice you have a sliding scale of charges for permits according to engine size, which I presume to be a dig at 4x4 ownership. Well, a few years ago I sneered at them too, but recently I've changed my mind, and can't blame people for driving them, given the state of the roads.*
- *I have just seen the notice regarding increased charges for CPZ parking in the Belmont CPZ area. I would like to object to the huge increase in charges from Apr 2011 for this scheme that has only recently been introduced in this area. I know that Haringey Council needs to make up the shortfall in its funds due to the cuts from the Comprehensive Spending Review, but I do not think that increasing costs by 50% is fair in any sense. Please register my objection to the proposed price increases.*
- *I understand from the signs put up on Avenue Rd, Highgate, N6 that the parking charges are increasing from April 2011 for residents. The increase is circa 50% across the board. The charge for my vehicle has been £60. According to your proposals, this will increase to £100 in April (my vehicle emits 155G/KM) or 66.67%*
- *The CPZ was introduced two years ago after a long consultation with Haringey Council. I attended a meeting on the road with Councillor Brian Hailey to make my opinions known in October / November 2007. We the residents could not park on our road as other areas had introduced CPZ and commuters then decided to park their cars on our road. Opponents to the scheme said it was being introduced as a money making venture to extract more money out of hard pressed residents.*
- *If the additional funding from the price increase is being used to improve transport services in the borough, can you please provide details of the schemes.*
- *Is this additional revenue being used to fund a budget shortfall? If so would it not be more appropriate for Haringey Council to run operations more efficiently (I am sure the council have already generated efficiencies through the elimination of 'low hanging fruit' but efficiency is a continuous exercise and gets harder as time goes on as more difficult decisions would need to be made which may involve job losses) to bridge funding gaps or to increase charges for other services? After all this funding source from our CPZ did not exist prior to its introduction two years ago so why should it now be used to fund a budget gap if this is the case.*
- *As the proposal is to increase charges by such a staggering amount during these austere times, is it not appropriate to have another consultation with the residents to confirm that they would like to keep the CPZ?*
- *We are a small specialist jewellery shop that does not and cannot rely on the local walk to shop catchment area. We are or rather were a destination shop*

for a large area outside of the local community ie Essex Hertfordshire and even South London.

- *Gradually the over-zealous enforcement of parking controls by traffic wardens, even when there was no traffic congestion, threatened the viability of specialist shops against the free parking offered by out of town superstores / shopping malls and paid for parking with no time limitation in central London.*
- *The council has continued with the enforcement and restriction of parking for this area therefore discouraging any outside traffic in to Muswell Hill.*
- *Please spend your time as the responsible authority in trying to encourage the success of the Muswell Hill retail scene enabling the shops to continue to pay the rates by encouraging visitors to the shopping area.*
- *Please be realistic. You have already discouraged many people from visiting this area and any increases at this time can only be negative therefore any increase must be minimal.*
- *That the proposed increases are absolutely extortionate That the methodology behind the increase is not transparent and has not been explained There is no detailed explanation as to where the revenue from increased charges will be spent These charges do not promote a greener borough strategy - why increase the lowest fuel emissions cars? Why in this day and age is there no electronic questionnaire available to be filled in on line?*
- *In relation to the increases proposed for Muswell Hill parking I object as these will affect businesses and will also push people into parking in free, residential streets.*
- *It would be preferable if existing car parks were expanded and utilised.*
- *I also think we are too expensive than Barnet so this means people will go there to shop, affecting businesses again.*
- *I note with concern your notices for the recent proposed exorbitant rises in parking permit charges. As a resident in Noel Park I object to the proposals to increase the parking charges at this considerably increased rate. This email has been copied to the Noel Park North Area Residents Association for their information*
- *I've just see a rather difficult-to-spot notice in the street saying our residents parking fees are due to virtually double in March. Apparently our street is having its rating to changed due to the volume of traffic. However, since the CPZ has been introduced nobody has had any trouble parking on this street; in fact if you'd care to make a visit you'd see for yourself that there are spaces available even in the evening. To me, this re-zoning of our area from 'medium' to 'high' density seems to be just a cynical way of increasing revenue - despite the fact that it is illegal for councils to use CPZ as a profit making engine!*
- *I have read your notices on lampposts regarding the proposed increase in Permit charges. I am absolutely appalled by this. You cannot simply just increase the permit charges to nearly DOUBLE the amount. This is out of order. This is a HUGE increase. Central Government has asked you to make*

savings and therefore you are penalising the poor residents. This is not fair at all.

- Residents of this borough are already deprived and facing economic challenges. They do not need more increases in cost. We also pay a high amount of money for Council Tax and Road Tax. I would urge you strongly to rethink about this proposal as it is very UNFAIR. I really do hope that you do take the comments that you receive seriously and are not just treating this consultation as just a paper exercise.
- I am writing to lodge my complaint and utter disgust at the proposed rise in the cost of Wood Green residents parking permits from £60 per year to £100 per year. This is an unbelievable increase of 66%. Could somebody please explain to me why and how such a massive increase has been justified by the council?
- I fully appreciate the very difficult situation that councils all over the country have been put in by the enormous funding cuts imposed by the government. And I appreciate that motorists have for some time been legitimised as a target for increased revenue due to their environmental impact. Clearly money needs to be found from somewhere, so why has the council not introduced a ward wide CPZ scheme on the areas of Muswell Hill and Crouch End, as they have done in Wood Green? These areas are not only wealthier, but by virtue of that wealth also produce a considerably higher carbon footprint from their larger and more plentiful vehicles. I understand that there are talks to discuss CPZs in Crouch End.... but the 'Sheriff of Haringey' has not rode into town and nailed notices on the street posts callously notifying residents of a massively increased tax, as has been the case in Wood Green. Wood Green is one of the poorest wards of the borough, and yet our elected representatives at the council see fit to increase the cost of the privilege of parking outside our own homes by a staggering 66%, not to mention charging our friends and families to visit us on Saturdays. Meanwhile the wealthier Haringey residents in Muswell Hill and Crouch End enjoy free parking in their streets, for themselves and their friends and family, 7 days a week.
- And to think that when our CPZ was introduced we were told 'it is for your own benefit'. I ask you in all honesty, how the hell do you sleep at night? I truly hope that you have too many letters of complaint to cope with in response to this disgraceful and misguided extraction of revenue. However, I wait to hear if anyone at the council has any answers to my concerns
- To the lying, cheating crooks of my borough. Well here we go again, Haringey council shafting motorists in one of the poorest wards in the borough. When the parking permits were introduced, no one in my street (Maurice Ave) wanted them brought in as we never had an issue with parking. I, like many in my area were opposed to these further taxes on motorists, but after emailing the council with my opposition, I was laughably informed these measures were for my benefit and had overwhelming support from local residents. More lies, no one I have spoken to in the area has ever backed the introduction of resident parking permits. A sign of this being nothing more than a means of making more revenue from motorists, is the fact that our parking restrictions include Saturday!!! Why??? We are not close enough to Wood Green shops to make it a road that people would park in. I'll tell you why, so as you can rob

residents of more money when we are visited at the weekend by friends and family. I am not naive and understand that due to the cuts imposed by the government you have to find money to support services. But a 66% increase is outrageous, especially when other more affluent wards in the borough ie Crouch End & Muswell Hill have no residential parking restrictions. If I went to my boss and demanded a 66% increase to my wages I dare say I'd be laughed at and more likely than not a P45 would follow. I hope the same scenario befalls this council of liars and thieves. May you all rot in hell for eternity.

- I have just found out that the CPZ charge for Belmont CPZ is being raised after it's first year from £60 to £100! Whilst I was told this outrageous hike was often the cynical and corrupt intervention post CPZ implementation...somehow I did not believe it..foolish or Naive?
- I am writing with regards to the proposed changes (increases) to the current parking permit charges to the N8 area. I am a resident of Effingham Road, N8, and when I saw the increases I was completely shocked! Firstly I would like to say that I am all for reducing pollution in the borough, and also reducing the car congestion. However, I believe that household should pay more for their second and third cars. However, under this scheme, most families/households who only have one car have been hit with an unprecedented 67% increase in charges! Can I please ask what rationale you have used, under the current economic climate, austerity measures imposed by the government, increase in taxes and fuel, to raise charges by these amounts by so much?
- As a council, you are supposed to help families, not to over burden them with addition financial difficulties. Some families own a car worth only a few hundred pounds, to get to work and do their shopping etc. As a father, I know that travelling by car is by far the most convenient and trouble free mode of transport. I believe I am already paying a premium for this convenience via the increase in fuel prices, insurance prices, road tax, congestion charges and the existing charges to obtain a residential permit.
- I believe a better idea would be to freeze the charge on the first car, but increase the charge on subsequent cars in any address by ~30%.
- The increases in parking charges for residents are substantial (50% increase in visitors permits) and the consultation period inadequate.
- It's not appropriate to place a notice on your website on the 24th January, with a closing date of 28th January. If there are 'technical problems' with the website, then the consultation period should be extended by an appropriate period. Central government guidance states consultation should last 12 weeks - this may not apply to local govt, but it gives an indication that you need longer than a week to respond (it just looks like you're trying to hide the increase in charges). Also you should provide an appropriate consultation mechanism for residents to feedback (I notice the questionnaires are either for visitors to shopping areas or businesses). There was also only one notice on my street (over 200 houses) for those without internet access.
- On the increase in parking charges - I appreciate that the council's finances are under intense pressure given the local government settlement. However, surely exploring how charges can be used to the greatest effect is better to

maximise revenue is a better solution than a 50% increase in some charges. For example such excessive increases in parking charges may result in residences and businesses moving away from Haringey, resulting in reduced revenues for the council. So for example, changing the times which the CPZ applies - for example I live in the Wood Green outer zone, does this need to apply on a Saturday afternoon? The Audit Commission has published a report on this in 2008 (Charging Ahead).

- *Therefore rather than just a drastic increase in charges, which does seem to be a kneejerk reaction to the Spending Review, a slightly more sophisticated approach would be more appropriate, which achieves the council's aims and does not isolate council taxpayers and local business. Such an approach should also be considered alongside the wider finances of the council, such as greater efficiencies.*
- *I am writing to complain about the intended rise in the cost of parking permits for residents in the borough. In my particular case, this will be an 80 per cent rise from £60 per annum to £100.*
- *I am well aware that this rise isn't actually about combating emissions, but is designed to plug the hole left in revenue by the cuts imposed by the coalition government, and I accept that the council has to raise revenue to protect vital services such as education and social care. However, I do object to this revenue being raised by targeting only a proportion of the people who live in the borough. What would be fairer would be to have a lesser rise - say of 50 per cent - and to introduce CPZs in places like Crouch End and Muswell Hill, and to make the people who live there contribute too. And how about those cars which are currently exempt from any charges? What about introducing a charge - even if it is only a token one - for them? These cars use the roads too, and add to congestion.*
- *What is particularly galling is that you are targeting people who live in the less-well off areas of the borough such as Turnpike Lane and Tottenham, whilst those who are proportionally better off - which those who live in Crouch End and Muswell undeniably are - get away with paying nothing.*
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- *I would like to strongly object to the imminent price increases on Resident's Parking - and the inadequate way in which notification of these has been posted.*
- *I wish to object to these enormous increases in residents permits – please can you tell me where I can read the Council's justification for these proposed increases*
- *As a resident in Belmont CPZ (Sandringham Road) I oppose Haringey's decision to increase price of Belmont CPZ residential permit.*
- *I am writing to register my concern about the proposed increases in the costs of parking permits and also my concern about the way the consultation is being conducted. The levels of increase are out of all proportion to the cost to you to run the parking scheme. The increases are far too high, particularly considering we are in a recession and people's jobs are under threat. Inflation is eroding buying capacity yet wages are largely frozen. The council did not mention this proposal in your manifesto before it was last elected. All revenues from parking are only allowed to be used for parking, traffic and road maintenance expenditures yet you have not mentioned this. The proposals for Car Club parking are unacceptable in terms of environmental priorities. As I have mentioned above I challenge the method of your consultation. It is impossible to quote figures you have provided because notices are attached to lampposts, not delivered to council tax payers in their homes, and this in the month of January which is hardly conducive to copying out in the street the details of your proposals.*
- *I'm writing to express some alarm at the proposed changes to charges in the CPZ where I live (Newnham Road, N22).*
- *I'm currently paying £60 per annum to park in a quiet residential cul-de-sac. The new levy is proposed to be £100 per annum.*
- *It's very galling, considering at the time that Haringey 'surveyed' the residents to see if we wanted a CPZ in the first place, everyone in this road said a resounding NO, but we got one anyway as someone in an adjoining road apparently wanted one. (paraphrasing a letter sent to me by Haringey council shortly after the implimentation of the CPZ).*
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- *Given that many residents will struggle financially owing to price increases and pay freezes, a more reasonable rate of increase (<10%) should be implemented. The current proposal is unjustifiable, as the provision of decent public transport will not be improved significantly (by 67%) during the year, nor I suspect will the condition of the roads. This leads to the conclusion that the council is simply trying to generate extra revenue to offset some of the other cuts. Since the CPZs have been introduced the charge has increased several times. Continuous increases of this nature, especially at this year's exorbitant rate, will not drive down car ownership in the borough, it will however only create distrust in the council and encourage people to move elsewhere.*
- *I am also very concerned about the way that this consultation has been handled, the website gives no indication that residents can respond (offering questionnaire only for visitors and businesses). I do hope that this is a genuine consultation and that residents' views will be considered.*
- *I live in Bounds Green. The Residence Permit fee I was paying was £90, but today I had a real shock to discover that it is going to increase. That's fine if the price was bigger £10 or £20 pounds. But I couldn't even imagine that it could increase almost double!!! People, are you still drunk after festive celebration? Can you really see the difference between 90 and 150? I doubt. If you think that my letter of complaint will be the only one and you can simply SEND ME OFF, you are absolutely wrong. This is more than RIDICULOUS. I am really really disappointed about the actions you do first and then think of the consequences. I cannot wait for your sincere explanation why the fee increase is somebody's drunken imagination.*
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- *I understand from the signs put up on Avenue Rd, Highgate, N6 that the parking charges are increasing from April 2011 for residents. The increase is circa 50% across the board. The charge for my vehicle has been £60. According to your proposals, this will increase to £100 in April (my vehicle emits 155G/KM) or 66.67%*
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- *Is this additional revenue being used to fund a budget shortfall? If so would it not be more appropriate for Haringey Council to run operations more efficiently (I am sure the council have already generated efficiencies through the elimination of 'low hanging fruit' but efficiency is a continuous exercise and gets harder as time goes on as more difficult decisions would need to be made which may involve job losses) to bridge funding gaps or to increase charges for other services? After all this funding source from our CPZ did not exist prior to its introduction two years ago so why should it now be used to fund a budget gap if this is the case.*
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Gradually the over-zealous enforcement of parking controls by traffic wardens, even when there was no traffic congestion, threatened the viability of specialist shops against the free parking offered by out of town superstores / shopping malls and paid for parking with no time limitation in central London.*

- *Please spend your time as the responsible authority in trying to encourage the success of the Muswell Hill retail scene enabling the shops to continue to pay the rates by encouraging visitors to the shopping area.*
- *Please be realistic. You have already discouraged many people from visiting this area and any increases at this time can only be negative therefore any increase must be minimal.*
- *That the proposed increases are absolutely extortionate That the methodology behind the increase is not transparent and has not been explained There is no detailed explanation as to where the revenue from increased charges will be spent These charges do not promote a greener borough strategy - why increase the lowest fuel emissions cars?*
- *I would like to strongly object to the imminent price increases on Resident's Parking - and the inadequate way in which notification of these has been posted.*
- *I wish to object to these enormous increases in residents permits –tell me where I can find no information on the Haringey website until the last 2 days (today is January 25th!) making it impossible for residents to respond to the consultation - i would need to stand at the lamp post to write down all the information!*
- *The posters give lots of information, but sadly, you have failed to give the public percentage increase to give them a real picture of the proposed increase.*
- *The posters have not been displayed on each road - I know this for a fact as i have walked up and down a number of the roads on the Noel Park estate and could not find one!*
- *Where is the link to complete the questionnaire online?? This is referred to in your now available documentation, but no link is found!!*
- *I find this entire process a complete sham when the word consultation is mentioned - it seems to me that you have made it as hard as possible for residents to voice any concerns. I would like to say that the proposed increases are well over the rate of inflation, and will cause hardship to many single, young and old people, couples as well as families living in the proposed area. This rate of increase in many cases **66%** is which in these times of 'austerity' is a complete joke! When there are job cuts and price increase (petrol!!) this does seem excessive.
What are the increases based on? What will any revenue generated from the increases go towards funding? What percentage increase would any department/service receive? Are there any commissions (be they monetary or in kind) earned by parking ticket attendants for issuing tickets? If so, what percentages or what in kind?
What is the justification for such huge increases?
Will there be another consultation (more open) on this matter bearing in mind the issues I have raised?*
- *I strongly object to the proposed increase of annual charges for resident parking in Haringey. An increase of 66% is outrageous and is a cynical revenue raising exercise. You introduced Controlled Zones on the pretext of deterring commuters - it was on this basis, and the fairly reasonable charges, that we approved your consultations. Now, you are using Controlled Zones for*

revenue purposes which is not what was sold to us. If prices are to be raised then these should be in line with inflation.

- *The greed of this lot in the council offices knows no bounds. They seem determined to ruin us all. They already help themselves to almost the whole of my pension. I honestly don't know how I'd survive there, which is why I spend most of my time here in Germany. At least I have a few jobs here and there as a musician. So now they've made it almost impossible for me to return by road, that means no car, and that means I can't shop for building materials for the house. It was already bad enough with their traffic wardens, the only thing missing were the jackboots and swastikas. That means I'll never finish the work I've been trying vainly to do for -wait for it-20 years! We have the most hostile, unfriendly, nasty bunch of people in our local "government" that I have ever experienced, making our home town a very nasty place to be, unless you sit in your front room and never go beyond the front door. Never thought this could possibly happen, but it has. Bunch o' gangsters.*
- *The effrontery of calling this broad daylight mugging of the borough's residents is called a Consultation is it ? It is clear that Labour has either ignored or failed to understand what effect higher parking charges for shoppers will have on the local economy. There is no impact assessment or any idea what extra revenue these changes will create. If the price of parking goes up, shoppers will look elsewhere to spend their money. This can not be good for the borough. Hard pressed local residents already suffering the affects of the recession will be asked to dig deeper to support this grossly inefficient council.*
- *The proposed increase in parking charges are outrageous. I don't know how the council can possibly justify this huge hike in charges. Most of us are using our vehicles less and less because of the enormous increase in petrol prices road taxes etc. The councils feeble excuse that it is a tax on emissions simply does not wash.*